



Frequently Asked Questions

Product Overview

What is GVOKE HypoPen®?

GVOKE® (glucagon) is a prescription medicine used to treat very low blood sugar in adults and children ages 2 years and above with diabetes.¹

Who is at risk of severe low blood sugar?

There are many reasons that people may be at risk for severe low blood sugar. You may be at higher risk if you take insulin or other diabetes medications known to cause low blood sugar, engage in increased physical activity, tend to skip meals, are ill, have tight blood sugar goals, experience insulin pump issues, have had severe low blood sugar in the past, have difficulty recognizing the signs of low blood sugar, or have had diabetes for a long time.²⁻⁴

When should I use GVOKE HypoPen?

Gvoke HypoPen can be used to treat a severe low blood sugar event when someone⁵:

- Has repeatedly tried correcting with food or drink and it isn't working
- Is unable to swallow safely
- Feels like they might pass out
- Experiences loss of consciousness or seizure

It's important to remember that GVOKE HypoPen can be used even before you or the person you're helping passes out or has a seizure. Show your relatives, close friends, or caregivers where you store GVOKE HypoPen and how to use it.

Are there any side effects with GVOKE HypoPen?

The most common side effects for adults were nausea (30%), vomiting (16%), swelling at the injection site (7%), and headache (5%).¹ The most common side effects for children were nausea (45%), low blood sugar (39%), vomiting (19%), headache (7%), abdominal pain (3%), high blood sugar (7%), injection site discomfort (3%), injection site reaction (3%), and urticaria (hives) (3%).¹ These are not all the possible side effects of GVOKE HypoPen. Most side effects were mild. If an adult ended up having a side effect, it was mild 81% of the time.⁶ If a child ended up having a side effect, it was mild 83% of the time.⁶

How is GVOKE HypoPen different from a traditional glucagon kit?

GVOKE HypoPen is premixed, ready-to-go, and room temperature stable. It is available as a 0.5 mg/0.1 mL child dose and 1 mg/0.2 mL adolescent and adult dose.^{1*}

*For children under 12 years old who weigh 100 lbs or more, the recommended dose is 1 mg/0.2 mL.



What is the difference between GVOKE HypoPen, GVOKE® Prefilled Syringe (PFS), and GVOKE® Kit?

They are all ready-to-use glucagon options, but come in different dosage forms and strengths.¹



Name
GVOKE HypoPen 2-Pack™

Strength
0.5 mg/0.1 mL (Children)
1 mg/0.2 mL (Adult)



Name
GVOKE PFS 2-Pack™

Strength
1 mg/0.2 mL (Adult)



Name
GVOKE® Kit

Strength
1 mg/0.2 mL with markings
for 0.1 mL (0.5 mg Children)
and 0.2 mL (1 mg Adult)

Talk to a doctor about which option is appropriate for you or your loved one.

Product Usage

How do you use GVOKE HypoPen?

GVOKE HypoPen can be administered in 2 simple steps^{5,7,8}



Pull red cap off.



Push yellow end down on skin and hold for 5 seconds. Window will turn red.
Administer into the lower abdomen, outer thigh, or outer upper arm.

After using GVOKE HypoPen, turn the person onto their side and ensure they receive immediate medical attention. Please see [full Instructions for Use](#) for GVOKE.



Can GVOKE HypoPen be injected through clothing?

No, GVOKE HypoPen should only be injected directly on exposed skin and can be injected into the outer upper arm, lower abdomen, or outer thigh.⁵

Why do I need to call emergency medical help after using GVOKE HypoPen?

It is recommended that anyone who suffers a severe low blood sugar event seek help afterwards to check for proper blood sugar levels and to plan future treatment adjustments.⁵

Dosing Options

Is there a dose available specifically for children?

Yes, there is a child-specific dose. GVOKE HypoPen and GVOKE® Kit are available in a 0.5 mg/0.1 mL dose for children under 12 years of age. For children under 12 years of age who weigh \geq 100 lbs, a 1 mg/0.2 mL dose is recommended.¹ Talk to your doctor about which dose is appropriate for your child.

What doses are available for adolescents and adults?

GVOKE HypoPen, GVOKE PFS, and GVOKE Kit are available in a 1 mg/0.2 mL dose for adolescent and adult patients \geq 12 years of age.

Storage and Handling

How should I store GVOKE HypoPen?

GVOKE HypoPen should be stored in the original sealed foil pouch until time of use and should be kept at room temperature: 68°F to 77°F (20°C to 25°C). Do not refrigerate or freeze GVOKE HypoPen.¹

What is the shelf life of GVOKE HypoPen?

The 1 mg dose for adolescents and adults lasts 30 months from the date of manufacture. The 0.5 mg dose for children lasts 24 months from date of manufacture.⁶ You should always check the expiration date on the label to make sure that your GVOKE HypoPen has not expired. Do not use GVOKE HypoPen if the expiration date has passed.

Can I store GVOKE HypoPen in the refrigerator?

No, do not refrigerate or freeze GVOKE HypoPen. GVOKE HypoPen should be stored at room temperature.¹

Can I still use GVOKE HypoPen if I remove it from the pouch but don't use it right away?

GVOKE HypoPen should be kept in the original sealed pouch to protect it from light and moisture until time of use.¹ If removed from the foil pouch and not used immediately as directed, please contact your physician to obtain a new prescription for GVOKE HypoPen. Properly dispose of opened GVOKE HypoPen in a sharps container after the replacement arrived.

How should GVOKE HypoPen be discarded?

After use, GVOKE HypoPen should be kept in a safe place until it can be disposed of into an FDA-cleared sharps container.



Cost and Access

Can Xeris help me with the cost of GVOKE HypoPen?

If you have eligible commercial insurance, you may pay as little as \$25 with the GVOKE® Copay Card.* Xeris also offers a Patient Assistance Program to assist qualifying patients who can't afford their medications in obtaining GVOKE HypoPen at no cost. Please call 1-877-myGvoke (1-877-694-8653) for more information.

*Terms and conditions may apply. Please visit www.GvokeGlucagon.com/Savings-and-Support for more information.

How can I get GVOKE HypoPen?

Ask your doctor to request a prescription for GVOKE HypoPen. If you live in a state that has a standing order for glucagon, you can get GVOKE HypoPen directly at your local pharmacy. Talk with your pharmacist to determine if you live in a state with a standing order and if they are a participating pharmacy.

Indication

GVOKE (glucagon) is a prescription medicine used to treat very low blood sugar in adults and children ages 2 years and above with diabetes.

Important Safety Information

- Do not use GVOKE if you:
 - Have a tumor in the gland on top of your kidneys, called a pheochromocytoma because of the risk of a substantial increase in blood pressure
 - Have a tumor in your pancreas called an insulinoma because of the risk of low blood sugar
 - Are allergic to glucagon or any inactive ingredient in GVOKE. Stop using GVOKE and seek immediate medical attention if you experience any symptoms of a serious allergic reaction such as rash, difficulty breathing, or low blood pressure
- Before using GVOKE, tell your doctor about all the medicines you take and your medical conditions, including if you have not had food or water for a long time (prolonged fasting or starvation), have low blood sugar that does not go away (chronic hypoglycemia), or have a history of a skin rash called necrolytic migratory erythema (commonly associated with glucagon-producing tumors)
- The most common side effects reported in adults are nausea, vomiting, swelling at the injection site, and headache
- The most common side effects reported in children are nausea, low blood sugar, vomiting, headache, abdominal pain, high blood sugar, pain or redness at injection site, and hives
- Inform caregivers on the Instructions for Use of GVOKE, and symptoms of severe hypoglycemia, which include unconsciousness and seizures or convulsions
- Store in original container until time of use, and at room temperature between 68°F to 77°F (20°C to 25°C)
- You are encouraged to report side effects of prescription drugs to the FDA. Visit www.fda.gov/medwatch or call 1-800-FDA-1088

Please talk to your doctor and see [full Prescribing Information and Patient Information Guide](#) for GVOKE.

REFERENCES: 1. Gvoke [prescribing information]. Chicago, IL: Xeris Pharmaceuticals, Inc. 2. American Diabetes Association Professional Practice Committee. 6. Glycemic Goals and Hypoglycemia: Standards of Care in Diabetes—2025. *Diabetes Care*. 2025; 48 (Supplement_1): S128–S145. <https://doi.org/10.2337/dc25-S006>. 3. Geller AI, Shehab N, Lovegrove MC, et al. National estimates of insulin-related hypoglycemia and errors leading to emergency department visits and hospitalizations. *JAMA Intern Med*. 2014;174(5):678-686. 4. McCall AL, Lieb DC, Gianchandani R, et al. Management of individuals with diabetes at high risk for hypoglycemia: an Endocrine Society clinical practice guideline. *J Clin Endocrinol Metab*. 2023;108(3):529-562.doi:10.1210/clinem/dgac596. 5. Gvoke HypoPen [instructions for use]. Chicago, IL: Xeris Pharmaceuticals, Inc. 6. Data on file. Chicago, IL: Xeris Pharmaceuticals, Inc. 7. Valentine V, Newswanger B, Prestrelski S, Andre AD, Garibaldi M. Human factors usability and validation studies of a glucagon autoinjector in a simulated severe hypoglycemia rescue situation. *Diabetes Technol Ther*. 2019;21(9):522-530. 8. Meyer JM, Devona MC. U.S. Survey investigating gaps between patients and specialists in the treatment of severe hypoglycemia and impressions of the ease-of-use of liquid-stable glucagon for subcutaneous injection. *Int Arch Endocrinol Clin Res*. 2021; 7(1):025. doi:10.23937/2572-407X.1510025.

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